

SEMINAR

Strategies & Expectation Management When Representing Unreasonable Parents

Clients in turmoil

The most difficult part of being a family law attorney is handling clients' feelings and emotions, especially dealing with clients in high-conflict divorces or child custody cases. Staying composed and calm is half the battle, and knowing how to respond to parents in difficult situations or who are difficult themselves is crucial for lawyers.

This 60-minute program provides practice tips and techniques to enhance your ability to work with difficult parents. The program provides you with a foundation to handle the most stressful situation in your clients' lives. Join our expert as we look at the options and how to be part of a successful solution.

Agenda

- Identifying Difficult Clients
- Communicating with Emotional Parents
- Identifying and Managing Expectations
- Setting Appropriate Boundaries
- Being a Part of the Solution
- "Ask the Expert" Q&A Session

Speaker



CARYN R. MITCHELL-MUNEVAR is a professor at New England Law in Boston. She graduated with honors from New England College in 1995 and from the New England School of Law in 1998. She was admitted to the Massachusetts Bar in 1998. She began her career as a NAPIL (National Association for Public Interest Law) Fellow for Equal Justice at Greater Boston Legal Services in the family law unit. After her two-year fellowship, she was hired as a staff attorney in the family law unit, where she continued to represent survivors of domestic violence. In 2003, she joined the faculty at New England Law | Boston as a clinical professor, specializing in the areas of family law and domestic violence. Professor Mitchell-Munevar also oversees

the law school's Charles Hamilton Houston Enrichment Program, an organization developed to address racial bias, promote law school diversity, and help alleviate the isolation that minority students might feel in some law school environments. She is a pro bono attorney for HAWC (Healing Abuse Working for Change) in Salem and volunteers for the Lawyer for the Day program in both Suffolk and Middlesex Probate and Family Courts. She is also a mentor attorney for the Women's Bar Foundation, a member of the Boston Bar Association's steering committee for the family law section, and a member of the Massachusetts Family Law Task Force, which is a collaboration of advocates which coordinates a wide range of family law and domestic violence advocacy efforts in Massachusetts.



Subscribe to the MCLE OnlinePass®

for instant access to this program and everything else MCLE offers online.

Learn more at www.mcle.org

Dates & Location

Register at www.mcle.org

LIVE WEBCAST

Wednesday, July 20, 2022

3:00 pm–4:00 pm

Program Number: 2220258WBC

REBROADCAST

Thursday, August 4, 2022

12:00 noon–1:00 pm

Program Number: 2220258RBC

REBROADCAST

Friday, August 12, 2022

10:00 am–11:00 am

Program Number: 2220258RB1

ON DEMAND WEBCAST

View after Friday, August 12, 2022

Program Number: 2220258WBA

Tuition *(includes written materials)*

- \$125
- \$112.50 MCLE Sponsor Members
- \$93.75 New Lawyers admitted to law practice after 2019, Pending Admittees, Law Students, and Paralegals
- **FREE** for MCLE OnlinePass® Subscribers

To apply for a need-based scholarship, email scholarships@mcle.org.

Materials

The materials for this program are available *online only* and can be downloaded via the link emailed to you upon registration.

Also, there is no need to take extensive notes. Two weeks after the live webcast, all registrants receive a link to a verbatim transcript of this program.

CLE Credits

Earn up to 1 CLE credit

About MCLE

Massachusetts Continuing Legal Education, Inc. (MCLE | New England™) has been the Massachusetts legal community's premier provider of hands-on programs, practical reference materials, and online resources for over 50 years.

MCLE is a self-supporting, independent, not-for-profit educational institution. We depend solely upon sponsor membership dues, program registration fees, publications sales, online subscriptions, and charitable contributions to finance our instructional activities and to sustain growth and innovation in our programs, publications, and online products and services.

Board of Trustees

Eric P. Hayes, *President*

Brendan T. St. Amant,
First Vice President

Michael P. Sams,
Second Vice President

Katherine A. Hesse, *Treasurer*

Kendi E. Ozmon, *Secretary*

Heidi S. Alexander

Christa A. Arcos

Kendra L. Berardi

Joshua M. Bowman

Gabriel Cheong

Robert P. Cooper

Kara M. DelTufo

Prasant D. Desai

Shira M. Diner

Hon. Alexander
Mitchell-Munevar

Peter M. Moldave

Terrence L. Parker

C. Max Perlman

Rebecca G. Pontikes

Ingrid C. Schroffner

Sunila Thomas-George

Richard C. Van Nostrand

Joseph P.J. Vrabel

Richard S. Milstein,
Founding Director

John M. (Jack) Reilly,
Executive Director

Salvatore Ricciardone,
*Director of Philanthropy &
Special Projects*

Policies and Information

Register early!

For course agendas, hours, fees, and discounts, please refer to the respective seminar pages. The fee includes program instruction and all electronic written materials unless otherwise noted.

To gain early access to online materials, please register in advance of the program.


Upon registration, MCLE will e-mail a confirmation.

Day-of-the-program registrations are welcome, with the exception of limited enrollment programs, or as otherwise noted.

We accept cash, checks, MasterCard, Visa, American Express, and Discover.

Need special assistance?

If you are a person with a disability or special needs, please let us know in advance so that we can make your experience as convenient and comfortable as possible. Call Customer Service at 800-966-6253 to make arrangements.

For your convenience, MCLE also offers closed captioning  and verbatim transcripts of all recorded webcast programs, available to you online two weeks after the original program date.

Mandatory CLE credits

Individual attorneys are responsible for checking with their particular state CLE accreditation authority about whether and how much credit will be granted. Although MCLE does not pursue state-based credit, MCLE programs are regularly approved in many jurisdictions. It is the responsibility of the individual attorney to submit the information and certifications required under the respective state rule to the appropriate authorities in the jurisdictions in which they seek credit.

Save all year long— become an MCLE Sponsor Member!

Become a Sponsor Member and receive:

- **Public recognition** on our website;
- Significant savings on a **subscription to MCLE's OnlinePass®**;
- **10% discount** on all programs, books, audio CDs, and mp3 recordings;
- Weekly **e-mail updates** and **advance notice** of sales and new product releases; and
- The **highest level of service** offered by your own Sponsor Account Specialist.

MCLE Sponsorship runs for 12 months beginning September 1. The fee for firm,

Depending on the jurisdiction, lawyers can satisfy their mandatory CLE requirements online with MCLE's webcasts, which feature periodic attendance prompts, electronic written materials, and the opportunity to receive a certificate of attendance.

If your plans change

If you're unable to participate in a program on the date for which you registered, you will receive an email about how to access the program on demand via webcast and/or downloadable mp3 file, including the written materials in electronic form, in full satisfaction of the tuition paid. If you prefer a refund, let us know by the end of the business day prior to the program and we'll refund your tuition after deducting a \$35 processing fee. Note that limited enrollment programs are an exception, cancellation of which require two weeks notice and are subject to a \$55 processing fee.

New lawyer discounts— always the lowest price

For the first three years of practice, MCLE offers new lawyers a 25% discount on all of its products, including programs, books, audio CDs and mp3 recordings. If you were admitted to the bar after 2018, take advantage of the new lawyer prices listed throughout the catalog.

Pending admittees, law students and paralegals are also eligible for a 25% discount on most MCLE programs.

Attorney scholarships

Attorneys with financial need who certify that they are unable to attend a program without financial aid may request a partial tuition scholarship in confidence by writing or emailing scholarships@mcle.org **at least two weeks in advance of the program.**

corporate law department, or agency membership is calculated based on the number of Massachusetts admittees within the organization. Benefits of membership extend to all lawyers and non-lawyer professionals associated with the organization.

- Solo Practitioners \$95
- Firms by number of Massachusetts attorneys:
 - 2-5 \$ 150 ■ 76-150 ... \$ 2,500
 - 6-10 250 ■ 151-250 .. 3,500
 - 11-25 ... 500 ■ 251+ 4,500
 - 26-75 ... 1,000

Order Form Summer 2022

REFERENCE # 22-022

Choose from 5 easy ways to order!

- ▶ **ONLINE** enter your credit card order at www.mcle.org.
- ▶ **MAIL** this order form with payment to MCLE, Inc.,
Ten Winter Place, Boston, MA 02108-4751.
- ▶ **FAX** your credit card order 24 hours a day to 617-482-9498.
- ▶ **CALL IN** your credit card order to (800) 966-6253,
Monday - Friday, 8:30 am-5:00 pm
- ▶ **WALK UP** on the day of the program or **DROP IN** to
MCLE's bookstore, Monday - Friday, 8:30 am-5:00 pm

1 CUSTOMER INFORMATION

Year Admitted to MA Bar _____ Title (if any) _____ BBO # _____

Last Name _____ First Name _____ Middle Initial _____

Firm/Agency _____

Street Address _____ Suite/Floor _____

City _____ State _____ ZIP+4 _____

Telephone _____ Fax _____

Order confirmation? Enter your email address: _____

2 ORDER DETAILS

Not an MCLE Sponsor Member? Become one today and receive the MCLE Sponsor Member discounted prices on this order! (see fee chart on previous page)

Product No.	Title	Automatic book update	Cost
_____	_____	Opt-out <input type="checkbox"/>	\$ _____
_____	_____	Opt-out <input type="checkbox"/>	\$ _____
_____	_____	Opt-out <input type="checkbox"/>	\$ _____
PROGRAMS SUBTOTAL			<input style="width: 100px;" type="text" value="\$"/>

BOOKS & AUDIO CDs (For eBook options, visit www.mcle.org)		Automatic book update	Cost
Product No.	Title		
_____	_____	Opt-out <input type="checkbox"/>	\$ _____
_____	_____	Opt-out <input type="checkbox"/>	\$ _____
_____	_____	Opt-out <input type="checkbox"/>	\$ _____
_____	_____	Opt-out <input type="checkbox"/>	\$ _____
Shipping & handling			\$ 8.50
BOOKS & AUDIO CDs SUBTOTAL			<input style="width: 100px;" type="text" value="\$"/>

3 PAYMENT METHOD

GRAND TOTAL

Check payable to MCLE enclosed

Card number _____ Expiration date _____ CVC _____

Cardholder's name _____ Cardholder's signature _____